

EU-US, UK-US, and Swiss-US Data Privacy Frameworks

TD SYNnex complies with the EU-US Data Privacy Framework and the UK extension to the EU-US Data Privacy Framework, and the US-Swiss Data Privacy Framework as set forth by the U.S. Department of Commerce regarding the collection, use, and retention of personal information transferred from the European Economic Area, Switzerland, and the UK to the United States. TD SYNnex has certified to the Department of Commerce that it adheres to the EU-US Data Privacy Framework Principles regarding the processing of personal data received from the European Union and the United Kingdom in reliance of the EU-US DPF and the UK extension to the EU-US DPF. TD SYNnex has certified to the U.S. Department of Commerce that it adheres to the Swiss-U.S. Data Privacy Principles regarding the processing of personal data received from Switzerland in reliance on the Swiss-U.S. DPF. If there is any conflict between the terms in this policy and the EU-US DPF Principles and/or the Swiss-US DPF Principles, the Principles shall govern. To learn more about this program and view our certification, please visit the [DPF Program website](#).

The TD SYNnex entities located in the United States adhere to the EU-US, Swiss-US, and UK-US Data Privacy Frameworks that adhere to the Frameworks are as follows:

TD SYNnex Corporation
AVT Technology Solutions, LLC

Regulatory Authority and Disclosures

TD SYNnex's privacy practices are subject to the United States Federal Trade Commission's investigatory and enforcement powers in connection with the Data Privacy Frameworks. TD SYNnex may be required to disclose your personal information in response to lawful requests by public authorities, including to meet national security or law enforcement requirements.

Resolution of Disputes and Complaint Mechanism

TD SYNnex commits to resolving complaints about our collection or use of your personal information regarding the Data Privacy Frameworks. EU, Swiss, and UK individuals with inquiries or complaints should first contact us at: Privacy@TDSYNnex.com. Individuals needing to make a data subject request for access, correction, deletion, etc., should submit requests [here](#).

Where TD SYNnex is unable to resolve your privacy or data concerns regarding the Data Privacy Frameworks, please contact the appropriate European data protection authority. Contact information for the data protection authorities may be found [here](#). This redress mechanism is provided at no cost to you. TD SYNnex commits to cooperating with European data protection authorities, the UK ICO and/or the Swiss Federal Data Protection and Information Commissioner in the event we are unable to resolve your concern.

Under certain circumstances, an individual may invoke binding arbitration. See [here](#) for more information on the arbitration process and circumstances that give rise to binding arbitration.

Onward Transfers

Where TD SYNEX transfers personal data to a third party that is acting as an agent, TD SYNEX will enter into a written agreement with such third party requiring it to provide at least the same level of privacy protection required by the Principles. TD SYNEX remains responsible for any of your personal information that is subject to an onward transfer with third parties for external processing on our behalf.

Contact Us

For more information on our data privacy practices, view our privacy statements [here](#).

If you have any questions or requests in connection with the Data Privacy Frameworks or other privacy-related matters, please send an email to Privacy@TDSYNEX.com.

Alternatively, inquiries may be addressed to: TD SYNEX Corporation

Attn: Legal Department – Privacy

5350 Tech Data Dr.

Clearwater, FL 33760