



Definition

The Surface Loaner Program offers end users a 15 – 30 days trial of the latest generation Surface devices and accessories at zero cost.

Purpose

For significant opportunities where the end user declines to purchase a demo unit at a 50% discount, the unit can be used to test their corporate environment using the end user's custom operating system image and programs.

Eligibility

Requests will be reviewed on a case-by-case basis. Resellers must submit their request via TD SYNEX Surface microsite. One of our BDMs will assess the request within three business days and notify the reseller of availability.

Limitations

1. Loaner devices are available in limited quantities and may require a waiting period.
2. Device configurations are limited to a select few options.
3. End users cannot purchase the loaner units, even if they decide they like them.

Surface Loaner Program Process



1. Submit a request

Go to <https://www.tdsynnex.com/na/ca/microsoft-surface/services/td-synnex-loaner-program/> and complete the form..

2. Review period

One of our BDMs will review your request and provide an update on availability within three (3) business days.

3. Confirmation

Once an available unit is reserved, you must sign the loaner contract.

4. Trial period

The unit will then be shipped to the end user's address. The end user can apply their custom system image to the unit, install programs, and test it.

5. Ship the unit back

Before returning the device to TD SYNnex, the end user must clean it and reset it to factory settings.

Questions? Email us at
MicrosoftSurfaceCA@tdsynnex.com

