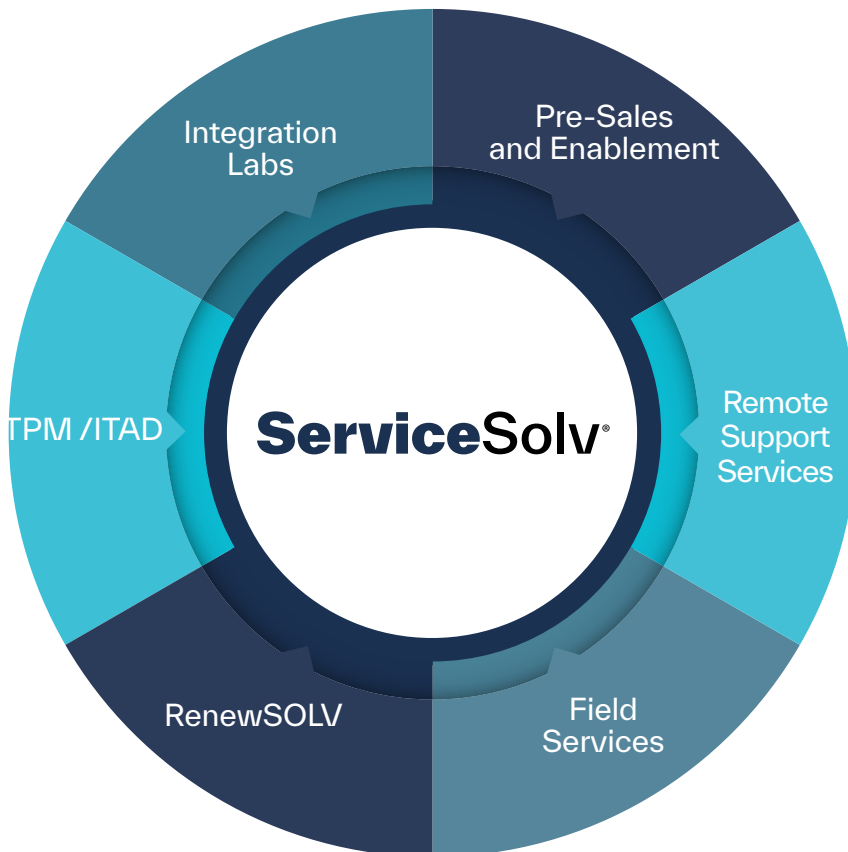


ServiceSolv

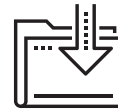
TD SYNnex ServiceSolv: Easy to Buy, Easy to Sell



Complete Lifecycle Services End-to-End Solutions



Partner with TD SYNnex by leveraging our services capabilities giving you access to:



Hundreds of SME resources available across all verticals



Custom SOWs turned 24-48 hours



Online portal for services information



White labeled resources to sell under your brand



Global reach to 180+ countries



Over 1,000 static SKUs available in U.S. and Canada

With a variety of value-added services, TD SYNnex ServiceSolv can help supplement your company's service offerings, skillsets and geographic reach to expand your services portfolio and grow your business.

See next page for full list of our services.

Pre-Sales Design

- Specific Vendor/Partner Service Level Agreements SLAs
- Standard Measurement Systems and Metrics
- Vendor Specific Key Performance Indicator KPI
- Cross Sell/Upsell
- Multi-Vendor Solutions
- Promote Demos / Internal Training
- Technical Certification Management

Pre-Sales Enablement

- Reseller Engaged in Delivering Vendor Programs and Training
- Hosting Webex, Training, Technical Business Development
- Attending Technical Conferences and Partner Meetings
- Vendor Roadmap Planning
- Vendor-Specific KPI
- Proactive Vendor Engagement
- Identify Services for End-to-end Solutions
- Providing Demos for Proof of Value, Hands-On Education, Testing of a Specific Environment

Solution Centers

- Seven locations in the US and Canada
- 175 Solutions Available
- Guided Solutions and Training
- Multi-Vendor Cloud-Enabled Solutions
- Cyber Range Focused on Security

RENEWSol^v

- Multi-Vendor, End-To-End Solutions, Provided to Our Partners via an Online Dashboard.
- Continuous and Recurring Pipeline of Warranty and License Opportunities
- Load Your Own Opportunity™ Feature
- Weekly Automated Updates and Reminders of Pending Opportunities

Managed Services

- 24x7 Remote Monitoring and Alerting
- Remote Remediation
- Patch Management
- Help Desk Support
- NOC
- SOC

Education

- Public and Private Trainings
- Onsite or Virtual Classes
- Access to:
 - Vendor and IT Certification Training
 - Business Skills Training

Software and Cloud Services

- Consulting, Assessments and Well-Architected Reviews
- Cloud Migration (From On-Premises and Cloud-to-Cloud)
- Cloud Implementation Consulting
- Virtual Desktop Implementation
- Application Development and Modernization
- Artificial Intelligence and Machine Learning
- Automation
- DevOps Consulting (Pipelines, CI/CD)
- Container Consulting
- Software-defined Networking
- CRM/ERP Implementation and Integration
- Custom Integrations (Anything-to-Anything)
- Custom Web Development
- Ongoing Support
- Change Management
- Training

Configuration

- Custom Hardware Services
 - Client Devices
 - Data Center
 - UCC/Collaboration
- Imaging and Provisioning
- Software / OS Load
- Valued Added Services
 - Asset Tagging, Labeling, Etching Solutions
 - Bundling, Packaging, Collateral Insertion
 - Burn-In/Diagnostic Testing
- Staging & Logistics
- Project Management

Assembly & Configuration

- Last Mile Delivery
- Testing & Training ITAD Services
- Recycling
- Asset Buyback
- Data and Physical Destruction

Field Services

- Professional Audio-Visual
- Cabling
- Digital Signage
- Fleet Services
- Telephony
- Point of Sale
- Onsite Installation and Configuration
- Wireless Networking and Site Survey
- Physical Security
- Smart Hands

Professional Services

- Remote Deployment
- Implementation
- Adoption Services and Consultancy
- Health Check and Configuration Audits
- Migrations and Updates
- Project Management
- Data Center Transformation

Annual Maintenance and Warranty Services

- Print
- Data Center
- Compute
- Point-of-Sale

GoldSeal® Support Maintenance Solution

- Product Maintenance Package
- Vendor Authorized OEM Support
- 24/7 Technical Support
- Engineered to Site / Hardware Replacement
- Available for:
 - Avaya, IP Office
 - Polycom
 - Palo Alto Networks
 - Ribbon Communications (Sonus)

Security Assessments

- Vulnerability Assessments
- Penetration Testing
- Incident Response and Remediation
- Compliance Readiness
- vCISO

Additional Services

- IOR / EOR
- Staff Augmentation

Grow your business with TD SYNnex ServiceSol^v

For more information, contact our team today via email, canadafieldservices@tdsynnex.com