

# Always in Control. Always Connected.



Managing your network is easier than ever with Opengear's full suite of out-of-band management (OOB) appliances, software, and services. Fueled by our proprietary technology and resilient design, Opengear is trusted by 75% of Fortune 500 companies.

## The Opengear Platform

One system for critical infrastructure operations

Opengear is a network resilience platform that combines purpose-built hardware, centralized software, and SLA-backed support to give teams secure access and control across distributed environments.

Designed for everyday operations. Trusted when conditions change.

### First Day

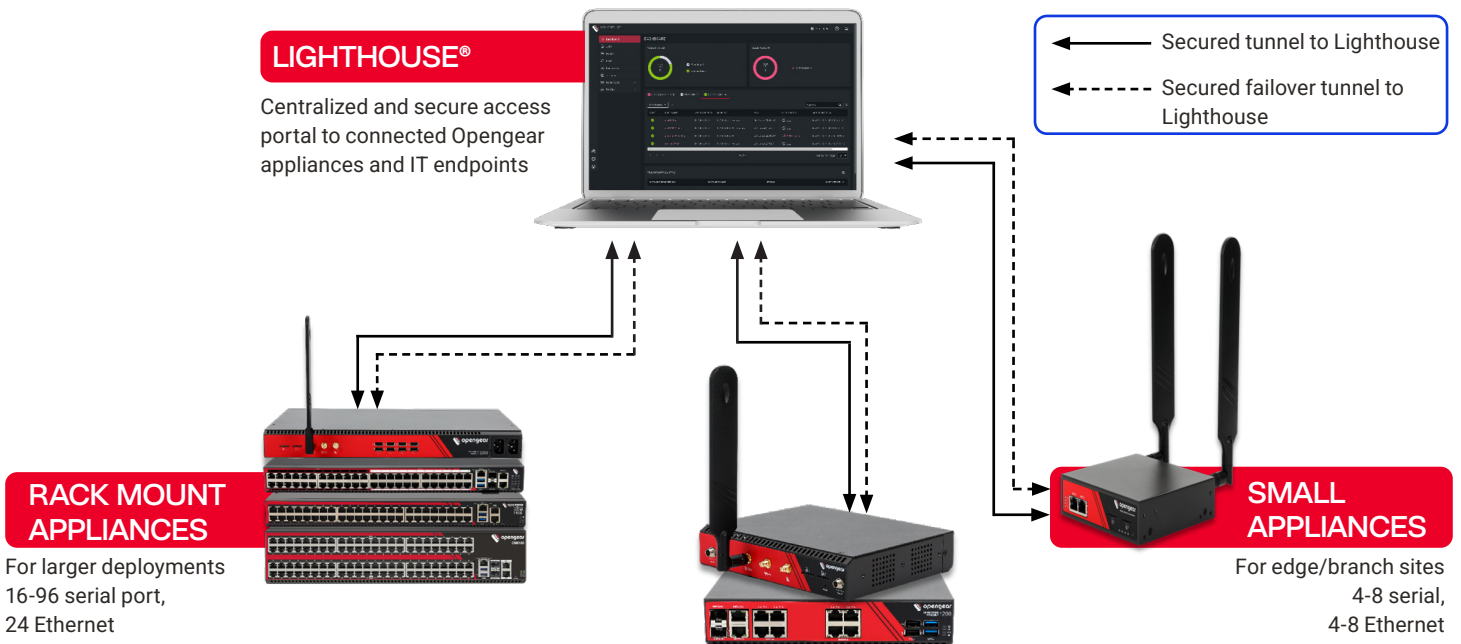
- Automated zero-touch provisioning with Lighthouse® Service Portal
- Flexible configuration and deployment types
- Reduce deployment costs and manual effort

### Worst Day

- Advanced monitoring to detect issues before they become failures
- Built-in TFTP server stores and utilizes existing configurations, enabling recovery from accidental configurations, resets, or downstream equipment failures
- Failover to Cellular™ and IP for always-on connectivity

### Every Day

- Advanced centralized management through a central location with Lighthouse
- Run Docker containers, Ansible, and Python scripts for network automation
- Proactively detect faults before failures become a reality with playbooks and scripts



# Network Resilience, Built for Every Environment

## OOB Appliances

Purpose-Built to Serve Every Environment



### OM1300

#### Operations Manager

- Built for edge, branch, retail, and micro data rooms
- Network and OOB management in one device with an integrated switch
- Software selectable 4 serial and 4 Ethernet port models, and 8 serial and 8 Ethernet models
- Supports Docker, Python, and Ansible for network automation



### OM2224

#### Operations Manager

- Built for large deployments and data centers
- Network and OOB management in one device with an integrated switch
- Host apps for management, telemetry, and troubleshooting
- 24 serial and 24 Ethernet port models
- Supports Docker, Python, and Ansible for network automation



### CM8000

#### Console Manager

- Built for console management at the edge
- Integrated PDU support for remote power management
- 4 or 8 serial port models
- Redundant power supplies with independent monitoring for uninterrupted operation



### CM8100

#### Console Manager

- Built for large deployments and data centers
- 16, 32, 48, and 96 software selectable serial port models
- Redundant power supplies with independent monitoring for uninterrupted operation
- 5G available on select models



### ACM7000

#### Resilience Gateway

- Integrated cellular connectivity (select models)
- 4-8 serial ports
- Compact form factor
- Rugged OOB device designed for industrial or edge locations with challenging temperature conditions

## Lighthouse

The Control Center for Your Network

Lighthouse is the nerve center of your out-of-band management strategy, a centralized platform that puts every remote site and device within reach, no matter where you are or what's happening on the production network. A secure, private mesh network runs beneath it all, ensuring Lighthouse can reliably connect to every Opengear node and the downstream devices behind them, routers, switches, firewalls, even across complex or disrupted networks. Engineers can click directly into those devices through a secure, browser-based gateway. No VPNs, no extra software, no truck rolls.

Getting new locations online is just as seamless. New Opengear appliances automatically call home and enroll in Lighthouse with your pre-configured settings already applied. Plug a device in at a remote site, and it shows up ready to manage with almost no hands-on setup required.

# Network Resilience, Built for Every Environment

## Foundation & Premium Support

### Proven Support for Ongoing Resilience

Every Opengear deployment requires integrated support, allowing you to choose the service level that meets your network's needs.

- Foundation Support delivers day-to-day assurance with regional coverage and advanced hardware replacement.
- Premium Support adds 24x7 global coverage, priority escalation, and expert services for complex environments.
- Existing customers: When Foundation or Premium is purchased for any new device, all existing devices under original warranty automatically upgrade at no additional cost for the remainder of the existing term.

Feature	Foundation Support	Premium Support
Availability	8x5 regional coverage	24x7 global coverage
SLA Response Times	Guaranteed response times for critical issues	Highest-priority SLAs
Firmware & Software Updates	✓	✓
Advanced Hardware Replacement	✓	✓
5 Year Warranty Extendable To 7 Years	✓	✓
Configuration Guidance		✓
Automation & Scripting Support		✓

## Connectivity Services

### Stay Reliably Connected with Opengear

Opengear provides cellular-enabled solutions that allow customers to easily and reliably connect across global cellular networks with coverage in 170+ countries. We offer:

- Flexible, global cellular data plans
- Pre-provisioned SIM cards for out-of-the-box connectivity
- Centralized visibility of cellular connections for simplified management