

Automating Public Records Requests: How Kamiwaza Kaizen Transforms Compliance and Efficiency



Kamiwaza Kaizen is part of Kamiwaza.ai's AI orchestration platform, designed to automate complex, compliance-heavy workflows within secure environments. For state and local governments, Kaizen enables agencies to process, summarize and manage sensitive data without moving it outside their firewall – ensuring privacy, security and regulatory compliance.

Key features:

- **Automated end-to-end workflow:** From request intake to document delivery, including search and redaction.
- **AI-powered redaction:** Identifies and removes sensitive data across multiple file types.
- **Secure on-premises deployment:** Keeps all processing within agency firewalls for compliance.
- **Deadline tracking and notifications:** Ensures timely responses and reduces compliance risk.
- **System integration:** Seamlessly connects repositories and case management platforms.

Benefits:

- **Faster response times:** Cuts processing time by up to 87%, helping agencies meet legal deadlines and reduce backlogs.
- **Cost efficiency:** Eliminates manual labor and brittle robotic process automation (RPA) bots, reducing operational costs by up to 75%.
- **Compliance assurance:** Built-in governance and audit trails ensure adherence to public records laws and regulatory mandates.
- **Improved accuracy and transparency:** Reduces human error and provides clear provenance for every document processed.

Industry and Market Insights

The workflow automation market is surging with double-digit annual growth fueled by AI, robotic process automation (RPA) and low-code/no-code platforms. Adoption spans large and mid-sized public sector organizations, and the market is projected to exceed \$50 billion by 2030 with the U.S. leading the charge. State and local governments are accelerating investments in AI, favoring off-the-shelf, production-ready solutions like Kamiwaza on HPE over costly custom builds. AI-driven automation is transforming operations, enabling agencies to streamline processes, reduce costs and deliver faster, more efficient services to constituents.

Use Cases

Government and public sector

Automated workflow for public records requests.

Partner Revenue Opportunities

- **Software licensing and software as a service (SaaS):** Offer Kaizen platform subscriptions and vertical packages for government compliance, creating recurring revenue.
- **Professional services:** Provide deployment, integration and workflow customization, plus training for agency staff.
- **Managed services:** Deliver ongoing support, performance optimization and compliance audits for long-term engagement.
- **Expansion opportunities:** Upsell additional use cases like compliance audits and accessibility solutions, and bundle with Intel®-optimized hardware.

Target Partner Profile

Public sector-focused integrator or value-added reseller (VAR) with strong government relationships and expertise in compliance frameworks like FOIA, CJIS and HIPAA.

Conversation Starters With Your Customers

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| <ul style="list-style-type: none"> • How are you managing the rising volume of public records requests — and what would it mean if your team could cut turnaround time by 50-70%? | <ul style="list-style-type: none"> • What challenges do you face ensuring accurate redaction and compliance when releasing records, especially across video, audio and large document sets? | <ul style="list-style-type: none"> • If you could automatically classify, route, redact and prepare records for release — while keeping humans in the loop for final approval — how would that change your team's workload and service-level commitments? |
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Ready to simplify accessibility compliance?

Contact AISolutions@tdsynnex.com for more information.
<https://www.tdsynnex.com/na/us/ai-solutions>

Resources: > Destination AI > Kamiwaza > Kamiwaza SLED