



Department and Workgroup Printing Solutions

2025 Line Guide



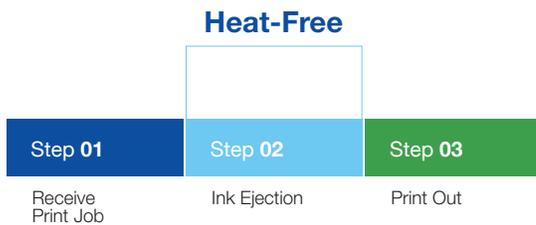
There's a Better Way to Print

Our PrecisionCore® Heat-Free technology is one of the most advanced technologies we have ever created. Embodying our “less is more” philosophy, its **simple, smart and clean** design allows for fewer maintenance parts and typically less energy use than comparable color laser printers.

The all-in-one chip replaces bulky, complex maintenance parts—which can result in reduced waste and fewer service visits. And by eliminating the need for heat, this innovative technology minimizes the number of steps needed to print while supporting low power consumption.



Epson Inkjet Printers



Benefits Include:



Fewer Steps & Parts



Faster First Page Out



Heat-Free Technology

Laser Printers



Epson Solutions Suite—Streamlined Configuration and Management for Your Printer Fleet

Epson business printers offer a full suite of advanced printing solutions designed to help businesses easily manage the installation, configuration and operation of their print environment. With workflow administration, fleet management, remote services and third-party integration, Epson Solutions Suite has you covered.



Epson Device Admin

A powerful device management solution, Epson Device Admin was designed to simplify the installation, configuration and management of networked Epson printers with alert notifications and usage reporting.



Epson Print Admin

A cost-effective administration tool, Epson Print Admin helps customers increase document output security, manage print costs and improve productivity with its user-friendly software integration. Also available on select models as an embedded solution with Epson Print Admin Serverless.



Epson Remote Services

A cloud-based printer fleet management tool, Epson Remote Services was built to help partners remotely diagnose customer service needs, perform remote operations, generate alerts and more—all from the convenience of the cloud.



Epson Open Platform

A third-party integration solution, Epson Open Platform allows users to gain control of their printing operations by interacting with embedded software from a variety of third-party Independent Software Vendor (ISV) solutions.

Compatibility varies by model.

Epson Security Features

Printer security is essential to an organization's information security strategy. That's why Epson builds security features into its business printers. Whether you're concerned with user, network or data security, Epson business printer technology is designed to meet your business requirements.



Protection Against External Threats

Epson solutions can help block unapproved computer connections and disable external interfaces.



Document Security

Secure confidential documents, utilize anti-copy patterns, add watermarks and encrypt PDFs with select Epson printers.



Secure Network Protocols

WorkForce® Enterprise, WorkForce Pro and other select printers can utilize IPsec/IP filtering, TLS communication and SNMPv3.



Automated Security

Easily streamline the installation, configuration and management of all Epson networked devices with Epson Device Admin.

Compatibility varies by model.

Business Printers

- Included
- Not included

WorkForce Pro HC



Ultra high-capacity replaceable ink packs for high-volume printing, plus IT tools

| Model Name | WorkForce Pro EP-C800* | WorkForce Pro EM-C800* | WorkForce Pro WF-C878R* | WorkForce Pro WF-C879R* |
|--|---|---|---|---|
| Product Code | C11CK21201 | C11CK19201 | C11CH60201 | C11CH35201 |
| Color/Monochrome | Color | Color | Color | Color |
| Limited Warranty | 1-year | 1-year | 90-day for hardware/ 3-year for printhead | 90-day for hardware/ 3-year for printhead |
| Features | Printer | MFP | MFP | MFP |
| ISO Print Speed (1-sided; 2-sided)† | 25 ISO ppm (bk/clr) 18 ISO ppm (bk/clr) | 25 ISO ppm (bk/clr) 18 ISO ppm (bk/clr) | 25/24 ISO ppm (bk/clr) 17/16 ISO ppm (bk/clr) | 26/25 ISO ppm (bk/clr) 18/17 ISO ppm (bk/clr) |
| First Page Out Time (FPOT) (sec)†† | 4.7/5 (bk/clr) | 4.5/5 (bk/clr) | 5.5 (bk/clr) | 5.5 (bk/clr) |
| Recommended Monthly Page Volume | 2,500 to 10,000 | 2,500 to 10,000 | 5,000 to 30,000 | 5,000 to 30,000 |
| Maximum Paper Capacity ¹ | Up to 1,830 sheets | Up to 1,830 sheets | Up to 1,835 sheets | Up to 1,900 sheets |
| Maximum Paper Handling Size | 8.5" x 47.2" | 8.5" x 47.2" | 13" x 47.2" | 13" x 47.2" |
| ADF Capacity | — | Duplex: 50 sheets | Duplex: 50 sheets | Duplex: 150 sheets |
| Scan Bed Size | — | 8.5" x 14" | 11.7" x 17" | 11.7" x 17" |
| PCL ² and PostScript [®] Support | • | • | • | • |
| Epson Open Platform and Epson Print Admin | • | • | • | • |
| SAP [®] Compliant | • | • | • | • |
| Dimensions: Printer (W x D x H) | 16.7" x 22.8" x 19.9" | 16.7" x 22.8" x 19.9" | 24.4" x 33.9" x 28.3" | 24.4" x 37.0" x 29.9" |
| Connectivity | USB, Wireless, Ethernet, Fax |
| Epson Connect™ ³ , Wi-Fi Direct ^{®4} and AirPrint [®] | • | • | • | • |
| Mopria [®] | • | • | • | • |
| Ink Supplies | 12N Series | 12N Series | 05A/05B Series | 05A/05B Series |
| Maximum Replacement Ink Yield | ~50,000 pgs. bk/ ~20,000 pgs. clr ⁵ | ~50,000 pgs. bk/ ~20,000 pgs. clr ⁵ | ~86,000 pgs. bk/ ~50,000 pgs. clr ⁵ | ~86,000 pgs. bk/ ~50,000 pgs. clr ⁵ |
| Ink Delivery | Pack | Pack | Pack | Pack |

* Designed for use exclusively with Epson ink cartridges or ink packs (ink delivery varies by model).

** Main unit when configured with either the optional dual cassette or cabinet. *** Must be purchased together.

Business Printers

WorkForce Pro HC

- Included
- Not included



Ultra high-capacity replaceable ink packs for high-volume printing, plus IT tools

| Model Name | WorkForce Pro WF-M5399* | WorkForce Pro WF-M5899* | WorkForce Pro WF-C5390* | WorkForce Pro WF-C5890* |
|---|------------------------------------|------------------------------------|--|--|
| Product Code | C11CK77201 | C11CK76201 | C11CK25201 | C11CK23201 |
| Color/Monochrome | Monochrome | Monochrome | Color | Color |
| Limited Warranty | 2-year | 2-year | 2-year | 2-year |
| Features | Printer | MFP | Printer | MFP |
| ISO Print Speed (1-sided; 2-sided)† | 25 ISO ppm (bk) 16 ISO ppm (bk) | 25 ISO ppm (bk) 16 ISO ppm (bk) | 25 ISO ppm (bk/clr) 16 ISO ppm (bk/clr) | 25 ISO ppm (bk/clr) 16 ISO ppm (bk/clr) |
| First Page Out Time (FPOT) (sec)†† | 4.6 (bk) | 4.6 (bk) | 4.8/5.3 (bk/clr) | 4.8/5.3 (bk/clr) |
| Recommended Monthly Page Volume | Up to 5,000 | Up to 5,000 | Up to 5,000 | Up to 5,000 |
| Maximum Paper Capacity¹ | Up to 1,830 sheets | Up to 1,830 sheets | Up to 1,835 sheets | Up to 1,830 sheets |
| Maximum Paper Handling Size | 8.5" x 236.2" | 8.5" x 47.2" | 8.5" x 236.2" | 8.5" x 236.2" |
| ADF Capacity | — | Duplex: 50 sheets | — | Duplex: 50 sheets |
| Scan Bed Size | — | 8.5" x 11.7" | — | 11.7" x 17" |
| PCL² and PostScript® Support | • | • | • | • |
| Epson Open Platform and Epson Print Admin | • | • | • | • |
| SAP® Compliant | • | • | • | • |
| Dimensions: Printer (W x D x H) | 16.7" x 22.8" x 17.7" | 16.7" x 22.8" x 17.7" | 16.7" x 22.8" x 17.7" | 16.7" x 22.8" x 17.7" |
| Connectivity | USB, Wireless, Ethernet | USB, Wireless, Ethernet | USB, Wireless, Ethernet | USB, Wireless, Ethernet |
| Epson Connect™³, Wi-Fi Direct®⁴ and AirPrint® | • | • | • | • |
| Mopria® | • | • | • | • |
| Ink Supplies | 12 Series | 12 Series | 10 Series | 10 Series |
| Maximum Replacement Ink Yield | ~40,000 pgs. bk⁶ | ~40,000 pgs. bk⁶ | ~10,000 pgs. bk/ ~5,000 pgs. clr⁵ | ~10,000 pgs. bk/ ~5,000 pgs. clr⁵ |
| Ink Delivery | Pack | Pack | Pack | Pack |

* Designed for use exclusively with Epson ink cartridges or ink packs (ink delivery varies by model).

** Main unit when configured with either the optional dual cassette or cabinet. *** Must be purchased together.

Business Printers

WorkForce Enterprise

- Included
- Not included



Some printers shown with optional accessories.

Breakthrough speed for mid- and high-volume printing, plus IT tools and networking

| Model Name | WorkForce Enterprise AM-C400 | WorkForce Enterprise AM-C550 | WorkForce Enterprise AM-C550z (with inner finisher) | WorkForce Enterprise AM-C4000 |
|---|--|--|--|--|
| Product Code | C11CJ93201 | C11CJ92201 | C11CL29201 + C12C939551*** | C11CJ43201 |
| Color/Monochrome | Color | Color | Color | Color |
| Limited Warranty | 90-day for hardware/ 3-year for printhead |
| Features | MFP | MFP | MFP | MFP |
| ISO Print Speed (1-sided; 2-sided) [†] | 40 ISO ppm (bk/clr) 40 ISO ppm (bk/clr) | 55 ISO ppm (bk/clr) 55 ISO ppm (bk/clr) | 55 ISO ppm (bk/clr) 55 ISO ppm (bk/clr) | 40 ISO ppm (bk/clr) 40 ISO ppm (bk/clr) |
| First Page Out Time (FPOT) (sec) ^{††} | 4.9 (bk/clr) | 4.3 (bk/clr) | 7.1 (bk/clr) | 6 (bk/clr) |
| Recommended Monthly Page Volume | 3,500 to 30,000 | 4,500 to 30,000 | 4,500 to 30,000 | 6,000 to 60,000 |
| Maximum Paper Capacity ¹ | Up to 2,100 sheets | Up to 2,100 sheets | Up to 2,100 sheets | Up to 5,150 sheets |
| Maximum Paper Handling Size | 8.5" x 14" | 8.5" x 14" | 8.5" x 14" | 11.7" x 47.2" |
| ADF Capacity | Duplex: 100 sheets | Duplex: 100 sheets | Duplex: 100 sheets | Duplex: 150 sheets |
| Scan Bed Size | 8.5" x 14" | 8.5" x 14" | 8.5" x 14" | 11.7" x 17" |
| PCL ² and PostScript [®] Support | • | • | • | • |
| Epson Open Platform and Epson Print Admin | • | • | • | • |
| SAP [®] Compliant | • | • | • | • |
| Dimensions: Printer (W x D x H) | 18.3" x 19.3" x 36.9"*** | 18.3" x 19.3" x 36.9"*** | 28.4" x 19.3" x 45.8"*** | 21.9" x 24.4" x 47.8"*** |
| Connectivity | USB, Ethernet, Wireless LAN (optional), Fax (optional) |
| Epson Connect ^{™3} , Wi-Fi Direct ^{®4} and AirPrint [®] | • | • | • | • |
| Mopria [®] | • | • | • | • |
| Ink Supplies | 08K Series | 08M Series | 08M Series | 08D Series |
| Maximum Replacement Ink Yield | ~31,500 pgs. bk/ ~28,000 pgs. clr ⁵ | ~31,500 pgs. bk/ ~28,000 pgs. clr ⁵ | ~31,500 pgs. bk/ ~28,000 pgs. clr ⁵ | ~50,000 pgs. bk/ ~30,000 pgs. clr ⁵ |
| Ink Delivery | Cartridge | Cartridge | Cartridge | Cartridge |

* Designed for use exclusively with Epson ink cartridges or ink packs (ink delivery varies by model).

** Main unit when configured with either the optional dual cassette or cabinet. *** Must be purchased together.

Business Printers

- Included
- Not included



Some printers shown with optional accessories.

| Model Name | WorkForce Enterprise AM-C5000 | WorkForce Enterprise AM-C6000 | WorkForce Enterprise AM-M5500 | WorkForce Enterprise WF-C20750 | WorkForce Enterprise WF-C21000 | WorkForce Enterprise WF-M21000 |
|--|--|--|--|--|--|--|
| Product Code | C11CJ42201 | C11CJ91201 | C11CL48201 | C11CH87201 | C11CH88201 | C11CJ87201 |
| Color/Monochrome | Color | Color | Monochrome | Color | Color | Monochrome |
| Limited Warranty | 90-day for hardware/ 3-year for printhead | 90-day for hardware/ 3-year for printhead |
| Features | MFP | MFP | MFP | MFP | MFP | MFP |
| ISO Print Speed (1-sided; 2-sided) [†] | 50 ISO ppm (bk/Clr) 50 ISO ppm (bk/Clr) | 60 ISO ppm (bk/Clr) 60 ISO ppm (bk/Clr) | 55 ISO ppm (bk) 55 ISO ppm (bk) | 75 ISO ppm (bk/Clr) 75 ISO ppm (bk/Clr) | 100 ISO ppm (bk/Clr) 100 ISO ppm (bk/Clr) | 100 ISO ppm (bk) 100 ISO ppm (bk) |
| First Page Out Time (FPOT) (sec) ^{††} | 5.1 (bk/Clr) | 4.5 (bk/Clr) | 6.3 (bk) | 7 (bk/Clr) | 7 (bk/Clr) | 6.2 (bk) |
| Recommended Monthly Page Volume | 8,000 to 60,000 | 10,000 to 60,000 | 8,000 to 60,000 | 15,000 to 100,000 | 25,000 to 100,000 | 50,000 to 100,000 |
| Maximum Paper Capacity ¹ | Up to 5,150 sheets | Up to 5,150 sheets | Up to 5,150 sheets | Up to 5,350 sheets | Up to 5,350 sheets | Up to 5,350 sheets |
| Maximum Paper Handling Size | 11.7" x 47.2" | 11.7" x 47.2" | 11.7" x 47.2" | 13" x 47.2" | 13" x 47.2" | 13" x 47.2" |
| ADF Capacity | Duplex: 150 sheets | Duplex: 150 sheets |
| Scan Bed Size | 11.7" x 17" | 11.7" x 17" |
| PCL ² and PostScript [®] Support | • | • | • | • | • | • |
| Epson Open Platform and Epson Print Admin | • | • | • | • | • | • |
| SAP [®] Compliant | • | • | • | • | • | • |
| Dimensions: Printer (W x D x H) | 21.9" x 24.4" x 47.8" ^{***} | 21.9" x 24.4" x 47.8" ^{***} | 21.9" x 24.4" x 47.8" ^{***} | 26.5" x 29.8" x 48.9" | 26.5" x 29.8" x 48.9" | 26.5" x 29.8" x 48.9" |
| Connectivity | USB, Ethernet, Wireless LAN (optional), Fax (optional) | USB, Ethernet, Wireless LAN (optional), Fax (optional) | USB, Ethernet, Wireless LAN (optional), Fax (optional) | USB, Wireless, Ethernet, Fax (optional) | USB, Wireless, Ethernet, Fax (optional) | USB, Wireless, Ethernet, Fax (optional) |
| Epson Connect ^{™3} , Wi-Fi Direct ^{®4} and AirPrint [®] | • | • | • | • | • | • |
| Mopria [®] | • | • | • | • | • | • |
| Ink Supplies | 08C Series | 08C Series | 15K [™] Series | 02S Series | 02Y Series | 04Q Series |
| Maximum Replacement Ink Yield | ~50,000 pgs. bk/ ~30,000 pgs. clr ⁵ | ~50,000 pgs. bk/ ~30,000 pgs. clr ⁵ | ~69,000 pgs. bk ⁶ | ~50,000 (x2) pgs. bk/ ~50,000 pgs. clr ⁵ | ~50,000 (x2) pgs. bk/ ~50,000 pgs. clr ⁵ | ~60,000 (x2) pgs. bk ⁶ |
| Ink Delivery | Cartridge | Cartridge | Cartridge | Cartridge | Cartridge | Cartridge |

[†] Designed for use exclusively with Epson ink cartridges or ink packs (ink delivery varies by model). ^{††} Main unit when configured with either the optional dual cassette or cabinet. ^{***} Must be purchased together.



Epson Business Solutions

Driven by a relentless pursuit of innovation and market leadership, Epson empowers organizations to achieve their unique goals through a wide breadth of precision-engineered solutions. With a full suite of efficient and compact products ranging from printers to projectors and robots to microdevices, Epson is uniquely positioned to provide enduring partnerships and world-class expertise to those we serve every step of the way.



Discover how Epson can support your business at [epson.com/forbusiness](https://www.epson.com/forbusiness)

Scan to learn more.

† Black and color print speeds are measured in accordance with ISO/IEC 24734. Actual print times will vary based on factors including system configuration, software and page complexity. For more information, visit [epson.com/printspeed](https://www.epson.com/printspeed) | †† FPOT is measured on letter-size paper in accordance with ISO/IEC 17629. | 1 With optional paper tray(s). Number of optional trays varies by model. | 2 Not all media types are supported for PCL printing. | 3 Most features require an Internet connection to the printer, as well as an Internet- and/or email-enabled device. For a list of Epson Connect enabled printers and compatible devices and apps, visit [epson.com/connect](https://www.epson.com/connect) | 4 Wi-Fi CERTIFIED®; level of performance subject to the range of the router being used. Wi-Fi Direct may require printer software. | 5 Replacement ink cartridge and ink pack yields are based on ISO/IEC 24711 tests in Default Mode printing continuously. Yields vary considerably for reasons including images printed, print settings, temperature and humidity. Yields may be lower when printing infrequently or predominantly with one ink color. All ink colors are used for printing and printer maintenance, and all colors have to be installed for printing. For print quality, part of the ink from the included ink cartridges or ink packs is used for printer startup and a variable amount of ink remains in the ink cartridge or ink pack after the "replace cartridge" or "replace pack" signal. For details, see [epson.com/inkinfo](https://www.epson.com/inkinfo) | 6 Replacement ink cartridge and ink pack yields are based on the ISO/IEC 24711 standard using the ISO/IEC 19752 pattern in Default Mode printing continuously. Yields vary considerably for reasons including images printed, print settings, temperature, humidity, and frequency of use. Yields may be lower when printing infrequently. Ink is used for printing and printer maintenance. For print quality, part of the ink from the included ink cartridges or ink packs is used for printer startup and a variable amount of ink remains in the ink cartridge or ink pack after the "replace cartridge" or "replace pack" signal. For details, see [epson.com/inkinfo](https://www.epson.com/inkinfo)



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