

## The Top 4 Challenges We Hear From IT Teams

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iOS

macOS

**iPadOS** 

tvOS

- "I need to manage a growing and complex device environment."
- "I need a way to track my assets where are they located, how are they configured, and what is installed on them?"
- "We have too many management tools to manage Microsoft, Apple, & Google devices and I need to centralize my teams efforts."
- "My staff spends too much time troubleshooting and I need an easier way to detect and re-mediate issues on/off network."

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## **KEY COMPONENTS**

$\bigcirc$	Multi-Platform Management Windows, Chrome OS, Android, Apple - OS	$\checkmark$	Asset Management Life-Cycle Visibility & Reporting
$\checkmark$	Imaging & Provisioning (Windows/macOS) (DEP) zero-touch, direct, network & layered models	$\bigcirc$	License & Content Management Sync, Upload, Track, Monitor - Remain Compliant
$\checkmark$	<b>Software / Application Deployment</b> MSI, PKG, EXE, Scripts, FileSets (Payloads)	$\bigcirc$	<b>Remote Desktop</b> Windows/macOS - Across any Network
$\bigcirc$	Patch Management Windows, macOS, iPadOS/tvOS & Custom 3rd Party	$\bigcirc$	Scalable, Flexible & Lightweight On-Prem-VM's, Hosted, and/or macOS Server
$\checkmark$	<b>Self-Service Kiosk / Portal</b> On-Demand Software, Apps, Documents	$\bigcirc$	<b>RESTful API Integrations</b> Content Keeper, Hayes Software, Service Now, etc.
$\checkmark$	Self-Healing/Auto-Resume Technology Auto-Repair Software & Resume Interrupted	$\bigcirc$	GPS-Tracking & Security Track and Protect Devices
	Deployments	$\bigtriangledown$	Extensive Reporting
		$\bigcirc$	Customizable Reporting via Grafana Dashboard and Queries