VIEW ON DEMAND: https://attendee.gotowebinar.com/recording/4500765497482088450



Fortinet Trade Up Program for North America Resellers

40Minutes to Grow Your Business

November 2020

Darius Goodall

Lisa McCormack-Moon

F RTINET



Darius Goodall

Senior Director, Marketing



Lisa McCormack-Moon

Director, Channel Marketing – Partner Experience

NEW! NA TradeUp Program

Get instant leads/ additional revenue

Build stickier customer relationships

Reengage with customers



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View All TradeUp Program Sales Resources

Program Details

What is it?	Program to incent customers to upgrade EOO units for new models with the option to transfer any remaining service*
Primary Targets	Customers with applicable EOO units (list available on the Partner Portal)
Discounts	50% discount* on Hardware 50% discount* on FortiCare services
How?	Partners can create a TradeUp ID within the Partner Portal
Launch date	AVAILABLE NOW!
	*Suggested – discount set by Distributor



What's Eligible?



MANAGE OPPORTUNITIES - ENGAGE PARTNER PROGRAM - PRODUCTS/SOLUTIONS - SALES/MARKETING - TECHNICAL TRAINING - ASSETS

EOO Units that include:

- Network Security Products
- Secure Access Products
- Management and Analytics
- Application Security Products

FORTINET ENGAGE NA TRADE UP PROGRAM: ELIGIBLE PRODUCTS MATRIX

IF TRANSFERRING SERVICES, SEE SERVICES TRADE UP MATRIX BELOW FOR ELIGIBLE UPGRADE PRODUCTS

PLEASE NOTE: ELIGIBLE PRODUCTS MUST HAVE SERVICES ACTIVE WITHIN PAST 12 MONTHS OF TRADEUP

FortiGate 140E	FortiWifi 80CM	FortiWeb 4000D
FortiGate 140D, 140D POE	FortiWifi 60D, 60D POE	FortiWeb 3000C, 3000D
FortiGate 100D	FortiWiFi 60CX ADSL A	FortiWeb 400B, 400C
FortiGateRugged 100C	FortiWifi 60CM	FortiMail 3000C, 3000D
FortiGate 98D POE	FortiWifi 30D, 30D POE, 40C	FortiMail 400B, 400C, 400E
FortiGate 94D POE	FortiWifi 20C ADSL A	FortiMail 200D, 200E
FortiGate 92D	FortiAP 224D	FortiMail 60D
FortiGate 91E	FAP S423E	APPLICATION SECURITY
FortiGate 90E	FAP S422E	FortiSandbox 1000D
FortiGate 90D POE	FAP S421E	FortiManager 3900E, 4000D, 4000E
FortiGate 90D	FortiAP 321C	FortiManager 1000D
FortiGate 80D	FortiAP 223C	FortiManager 400E
FortiGate 80C, 80CM	FortiAP 221C, 222C	FortiManager 300D, 400B
FortiGate 70D	FortiAP 223B	FortiManager 200D
FortiGate 60D, 60D POE	FortiAP 222B	FortiAnalyzer 3500E, 3500F
FortiGate 60C POE	FortiAP 221B	FortiAnalyzer 3000D, 3000E
FortiGate 52E	FortiAP 210B, C220C	FortiAnalyzer 2000B
FortiGate 30E 3G4G INTL	FortiAP 21D, 24D	FortiAnalyzer 1000D, 1000E
FortiGate 30D, 30D POE, 40C	FortiAP C225C	FortiAnalyzer 300D
FortiGate 20C ADSL A	FortiAP C23JD	FortiAnalyzer 200D
	SECURE ACCESS	MANAGEMENT AND ANALYTICS



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TradeUp Process Overview



at End-User sites, start the conversation



Register a TradeUp Deal

Use Deal Registration to lock in a TradeUp eligible deal

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Close the Deal

Approved TradeUp Deals pre-approved Program discount



1 | Find Opportunities

Visit TradeUp Page

Available under the Sales/Marketing menu Includes:

- Overview information about the program
- End User Email and Cobrandable Brochure
- This How-To Guide
- Link to Get Started
 - click link to head over to Support Site

Fortinet North America Partner	RAM		
Get Pre-Approved Eligible TradeUp D	Discounts on eals		
BUILD LEADS The TradeUp Program allows you to to offer and TradeUp Program allows you to to offer allows	S, REVENUE AND RE your customers the latest Forlinet solutions, with im anced feature set while benefitting from real cost sa View TradeUp Program Eligibility Matrix	LATIONSHIP: proved performance. updated a wrgs.	Get Started
TradeUp program provides your induces accurst with the optomoting to the second source accurst with the optomotion to the second source accurst with the optomotion to the second source accurst and the se	CHECT STATETED 1 FIND ELIGIBLE UNIT(5) Check for EOO serial numbers in your on the Support site, accessible here. 2 GREATE TRADEUP DEAL REG Create a new Deal Registration and flag it as "Tradeuly" to lock in the deal. 3 CLOSE THE DEAL Program discounts will be applied to any approved Tradeuly Deal Registration quotes.		 FIND ELIGIBLE UNIT(S) Check for EOO serial numbers in your install base via the Renewal Assets ar on the Support site, accessible here. CREATE TRADEUP DEAL RE Create a new Deal Registration and fit it as "TradeUp" to lock in the deal. I CLOSE THE DEAL Program discounts will be applied to a approved TradeUp Deal Registration quotes.
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View All	TradeUp Program Sales F	Resources	7



Also Available via Home Page





Click on "Renewal Assets"







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Serial Number/Contr	act/License Query				
Serial Number					
Contract Number					
License Number					
	Submit				





From Support Site: "Upcoming Renewals"





Select Date Range to Find Expiring Assets

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QUOTE MANAGEMENT	T ASSETS	I QUERY		LOGOUT I	
Upcoming Opportun	ities Query				
Serial Number(*)			Company(from end user re	egistration)	
Product Model	All	0	Product Description		
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Support Type	All	0	Support Level	All	
Expiring in the next 🗸	days		OR expiring from YYYY-MI	IM-DD III UNTI VYYY-MM-DD	
(*)wildcard characters, like	60 90 owed				
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		Select or	dynamic date range specific dates		





Click "Show units eligible to Trade up Program"

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	Show units eligible Upcoming Opportun	to Trade up program Ities List					Download
	Serial Number	Product Description		Earliest Expection Date	End User Input Company	Trade Up	
	FAC-VMT			2020-12-05	manual Automatics	No	Details
	FAC-VMT			2020-12-05	second date in second	Yes	Details
	FAC-VMT			2020-12-07	Annual Case	No	Details
	FAZ-VMT			2020-10-17	Annual Castle	Yes	Details
	FAZ-VMT			2020-11-23	december (Salt)	No	Details
	FAZ-VMT	States (Second States)		2020-11-30	of the last barragent in-	No	Details
	FCTEMSC			2020-10-17	Secondary Institution	Yes	Details
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	FG100FT			2020-10-08	States and American	No	Details



Download Expiring Assets List

FAZ-VMT

FAZ-VMT

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FCTEMSC

FG100FT

FG10E0T



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Click " <u>Download</u> " to export list	Serial Number(*) Product Model Claim Comment(*) Support Type Expiring in the next (*)wildcard characters, like 5	All All BO C days 6, _ are allowed to Trade up program		Company(from end user registration Product Description Support Level OR expiring from YYYY-MM-DD Submit	AI D I Until YYYY-MM-DD		1
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2020-10-17

2020-11-23

2020-11-30

2020-10-17

2020-10-08

2020-12-01

Yes

No

No

Yes

No

Yes

Details

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Open Asset List in Excel

Once open in Excel, click "<u>Filter</u>" icon

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	FAZ-VN		10/17/20	Yes		
	FAZ-VN		11/23/20	No		
	FAZ-VN	J	11/30/20	Yes		
	FCTEM	Simmer	10/17/20	No No		
	FG100		10/8/20	Yes		
	FG10E		12/1/20	No No		
	FG10E	4	12/1/20	Yes		
	FG10E		11/8/20	No No		
	FG1HE		1/8/20	No No		
	FG1HE		1/29/20	Anno No		
	FGT1K	Financial and a second se	12/5/20	9 Yes		





Filter to View TradeUp Eligible Assets

Click "<u>Filter</u>" icon on TradeUp column, uncheck "No" to only view assets eligible for TradeUp

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Review TradeUp Eligible Assets







Discuss Opportunity with End User

- Use "End-User" Email and Cobrandable Brochure to reach out to prospects
- Discuss needs, identify replacement products, etc
- Note, if service transfer is requested, upgrade path must follow path in Services Transfer Matrix



Eligible Products and Services Transfer Matrix available here: https://partnerportal.fortinet.com/prm/English/c/fortinet-engage-tradeup-program-matrix

PRODUCTS ELIGIBLE FOR TRADEUP	Replacement Products When Transferring Services
FortiGate 20C ADSL A	If Services Transfer -> FortiGate 30E, 40F
FortiGate 30D, 30D POE, 40C	If Services Transfer → FortiGate 30E, 50E, 51E, 40F
FortiGate 30E 3G4G INTL	If Services Transfer -> FG 30E 3G4G GBL, 40F 3G4G

FURTINET

Use Case – Product Only vs Product and Services

FortiGate 60D – Product Only <u>NO services transfer</u>



FortiGate 60D – Product INCLUDES Services Transfer



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Register New Opportunity

Register a New Opportunity from Deal Registration Dashboard

https://partnerportal.fortinet.com/English/?rdir=/sf dc_deal_registration/find_deals.aspx

MANAGE OPPORTUNITIES + ENG	GAGE PARTNER PROGRAM - PRODUCTS	SOLUTIONS - SALES/MARKETIN	G - TECHNICAL TRAINING - ASSI
E > DEAL REGISTRATION DASHBOARD			
Welcome to the new Fortinet I	Partner Deal Registration and Lead	Distribution tool.	
This tool is designed to streamline download documentation here:	the process to register deals, and distrib	oute leads. To learn more about th	e new process,
Deal Registration Training Gu Deal Registration FAQ Lead Distribution Training Gu Lead Distribution FAQ	ide		
If you have any questions about th (CAM). If you do not know who you	e new tool/process that aren't answered ur CAM is, email partners@fortinet.com.	in the documents above, please	contact your Channel Account Manage
To access deals registered pri	ior to July 16, 2018, please click he	ere.	
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Select TradeUp Opportunity



Check "TradeUp Opportunity" box at top of Deal Registration form

Click link to obtain TradeUp ID (links to FortiCare site TradeUp ID Generator) Welcome,
Getting Started with Fortinet Support
Contact Us Events
Getting Started with Fortinet Support
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Register New Opportunity

To register a new opportunity, fill out the form below. Fields with an asterisk (*) are required.

Trade Up Opportunity?

If this is a TradeUp Opportunity, please check the box below and enter your TradeUp ID. Learn more about Fortinet's TradeUp Program here.

Is this a Tradeup Opportunity?

Click here to generate a TradeupID on the FortiCare Support Site

The SSO link above will take you to the FortiCare site to generate a TradeUp ID. You will need the serial number of a TradeUp Program eligible product to generate an ID. You can view the list of TradeUp eligible products (and replacement SKUs, if transferring services) here.

Once you have generated a TradeUp ID on the Support site, please return to this page, and enter the ID below.

Trade Up Id



Links to TradeUp Generator (on Support), Input Eligible Serial Numbers





2 | Register a TradeUp Deal

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Download Pricelist to Identify Upgrade SKU

2 | Register a TradeUp Deal

Pull Model/SKU of Replacement Unit from Pricelist

NOTE: If transferring services, select hardware <u>and</u> service SKUs. Bundle SKUs (with "-BDL-" in SKU) are not eligible for Services transfer.

		AMERICAS 2020	Price List							
	Effective Date: Sep 07, 2020									
		Fortidate Fricing Guide Fortidate Filma Hyperscale								
FortiGate: Entry-Level (30~100, Rugged Series)	FortiGate: Mid-Range (200~900 Series)	FortiGate: High-End (1000-3000 Series)	High-End (6000 Series)	FortiSMS	FortiCarrier Upgrade	Firewall License	Additional Support			
UNIT	SKU	Description	Price	1Yr Contract (Replace DD by 12)	2Yr Contract	3Yr Contract (Replace DD by 36)	4Yr Contract	5Yr C (Replace	Contract e DD by 60	
FortiGateRugged-60D	FGR-60D	Ruggedized, 4 x GE RJ45 Switch ports, 2 x Shared Media pairs (Including 2 x GE RJ45 ports, 2 x SFP slots). DB9 Serial.	S 1,298							
	FGR-60D-BDL-816-DD	Hardware plus ASE FortiCare and FortiGuard 360 Protection		S 2,596		S 5,192		s	7,78	
^	FGR-60D-BDL-810-DD	Hardware plus 24x7 FortiCare and FortiGuard Enterprise Protection		S 2,336		\$ 4,413		S	6,49	
	FGR-60D-BDL-950-DD	Hardware plus 24x7 FortiCare and FortiGuard Unified Threat Protection (UTP)		\$ 2,142		\$ 3,829		S	5,51	
	FC-10-0069D-816-02-DD	360 Protection (SD-WAN Cloud Monitoring, FMG/FAZ Cloud, IPS, AMP, App Ctrl, Web Filtering, AS, Security Rating, Industrial Security, FortiConverter Svc, and ASE FortiCare)		S 1,298		S 3,894		s	6,49	
	FC-10-0069D-810-02-DD	Enterprise Protection (IPS, Advanced Malware Protection, Application Control, Web Filtering, Antispam, Security Rating, Industrial Security, FortiConverter Svc, and 24x7 FortiCare)		S 1,038		S 3,115		s	5,19	
	FC-10-0069D-950-02-DD	Unified Threat Protection (UTP) (IPS, Advanced Malware Protection, Application Control, Web Filtering, Antispam Service, and 24x7 FortiCare)		S 844		S 2,531		s	4,21	
	EC 10.0060D.028.02.DD	Advanced Threat Protection (IDS Advanced Malware Protection Service Application Control and 24v7 FortiCare)		s 504		5 1752			2.01	
	FC-10-0069D-928-02-DD	FortiGate ("loud Management Analysis and 1 Year Log Retention (Rugged Supports Logging only)		S 260		S 1,752		s	1.92	
	10100000010102000	Forecare cloud management, many mana i rea cog recention (reaged supports cogging only)		3 200		1			1,07	
	FC-10-0069D-100-02-DD	Advanced Malware Protection (AMP) including Antivirus, Mobile Malware and FortiGate Cloud Sandbox Service		S 260						
	FC-10-0069D-108-02-DD	FortiGuard IPS Service		S 260						
	FC-10-0069D-112-02-DD	FortiGuard Web Filtering Service		S 260						
	FC-10-0069D-159-02-DD	FortiGuard Industrial Security Service		\$ 130						
	FC-10-0069D-175-02-DD	FortiGuard Security Rating Service		S 260						
	FC-10-0069D-288-02-DD	SD-WAN Cloud Assisted Monitoring: Cloud-based SD-WAN Bandwidth & Quality Monitoring Service		S 260						
	FC-10-0069D-289-02-DD	SD-WAN Overlay Controller VPN Service: Cloud-based SD-WAN VPN Overlay Service & Portal		S 260						
	FC-10-0069D-179-02-DD	FortiManager Cloud: Cloud-based Central Management & Orchestration Service		S 60						
	EC 10 0060D 188 02 DD	FortiAnalyzer Cloud: Cloud, based Events and Security Log Manitoring including IOC Service		s 90						



Within TradeUp Generator, Input Eligible Serial Numbers



	Tradeup Generati	on					
Select Replacement	Input Units Unit List	Unit List				Select Repla	acement SKU
SKUs for each Serial		Serial Number	Description	Hardware SKU	Contract SKU	Message	
Number - check box on left, click edit		Please check <u>here</u> the Matrix of	ligible EOL produ	icts for transfer of service con	ntracts	Previous Next	Cancel
Enter eligible replacement	Not Transferrin Ok to have Pro	g Services - duct or Bundle Sł	KU	Services Hardwa	s Transfer - F re SKU - no E service, enter Hardw	Product only Bundle. vare <u>and</u> Contract &	f or SKUs
3105	Please input replacement SKU			Please input rep	lacement SKU		
	Hardware SKU FG-100F-BC Contract SKU	DL 817-12 *		Hardware SKU Contract SKU	FG-100E FC-10-FG1F	* HE-950-02-12	
F	Submit	Cancel			Submit	Cancel	



Review TradeUp Options



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Agree to T&Cs

Tradeup Generation		
<u>Input Units</u> <u>Unit List</u>	Agreement	
Tradeup Option Agreement	FORTINET TRADE-UP PROGRAM AGREEMENT	
	TRADE-UP PROGRAM – EMEA & APAC REGIONS General Terms and Conditions	
	CAREFULLY READ THE FOLLOWING TERMS AND CONDITIONS BETWEEN FORTINET AND THE AUTHORIZED DISTRIBUTORS AND ELIGIBLE RESELLERS PARTICIPATING IN THE PROGRAM. ANY AUTHORIZED DISTRIBUTOR AND/OR ELIGIBLE RESELLER PARTICIPATING IN THE PROGRAM AGREE TO BE BOUND BY AND ACCEPT THESE TERMS AND CONDITIONS. IF THE AUTHORIZED DISTRIBUTOR AND/OR ELIGIBLE RESELLER DO NOT AGREE TO THESE TERMS AND CONDITIONS, FORTINET EXPLICITLY ADVISES THE AUTHORIZED DISTRIBUTOR AND/OR ELIGIBLE RESELLER NOT TO PARTICIPATE IN THE PROGRAM. THE AUTHORIZED DISTRIBUTOR AND/OR ELIGIBLE RESELLER REPRESENT TO HAVE READ AND UNDERSTOOD THESE TERMS AND CONDITIONS AND HAVE HAD SUFFICIENT OPPORTUNITY TO CONSULT WITH COUNSEL PRIOR TO ACCEPTING THE TERMS SET OUT HEREIN.	
	FORTINET SHALL NOT BE BOUND BY ANY ADDITIONAL, INCONSISTENT, AND/OR CONFLICTING PROVISIONS IN ANY ORDER, RELEASE, ACCEPTANCE OR OTHER CORRESPONDENCE (INCLUDING WITHOUT LIMITATION ANY COMMERCIAL BROCHURE) UNLESS EXPRESSLY AGREED TO IN A WRITING SIGNED BY FORTINET'S GENERAL COUNSEL, AND IN NO EVENT SHALL FORTINET BE DEEMED TO HAVE ACCEPTED ANY TERMS IN YOUR PURPORTED OFFER OR OFFER DOCUMENTS.	
	1. DEFINITIONS	
Jp s	Authorized Distributor shall mean an independent third party acting in its own name and account that is authorized by Fortinet (and properly registered with Fortinet as a Fortinet distributor) to sell, within the authorized territory, Fortinet's Products purchased from Fortinet to a Fortinet authorized reseller (including without limitation an Eligible Reseller).	
	End-Customer shall mean a lawful owner, within the Territory, of an Eligible Product unit properly registered in its own name with Fortinet excluding Authorized Distributors and Fortinet's authorized resellers	
	I have read, understood and accepted the contract stated above	



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Preview/Confirm Request



Tradeup Generation						
Input Units Unit List Tradeup Option	Tradeup Details					
Agreement	Serial Number	Description	Hardware SKU	Contract SKU	Message	
Tradeup Preview	FG90D		FG-100F-BDL-817-12		Success	
	lf corre "Cor	ct, click nfirm"				



Copy ID and Download Report







PAF

Paste TradeUp ID here

Return to Deal Reg Form, Enter TradeUp ID



Trade Up Id



Enter Deal Reg Information

End User Cont Please enter the contact's in	act Information	
* First Name	* Last Name	
* E-mail Address	· Job Title	
* Phone	Opportunity Information Please enter the information for this opportunity.	
	* Estimated Close Date	* Estimated Value (Deals under \$5K are not eligible)
End User Cor Please enter the contact	Is Endered Deel Peg	✓ - Select One - < 5000 (Cat B or TradeUp Only) 5,000 - 9,999 10.000 - 24,990
* Company	- Select One -	25,000 - 49,999
* Address	Is this a Deal Registration for a Renewal over \$9,999?	100,000 - 499,999 500,000 - 999,999 1,000,000 +
	-Select One-	- Select One -
Country United States	* Description (To prevent a delay for approval from 2 days to 3+ days, please include as much infor	To help you win your SD-WAN opportunities, check out the latest SD-WAN Promotions available in your area (restrictions apply). rmation you have regarding customer needs, employees they have, other locations, and if known, which
* City	Fortinet Security Solutions or products)	
* Website		
L		



Add Attachments (5 MB Limit): Choose File(s) Notes Add a Note: Note Title: Note Comments: Check here to confirm you accept the Fortinet Deal Registration Terms and Conditions **REVIEW TERMS** SUE MIT

Attach TradeUp ID Report that was downloaded Required to approve TradeUp Deal Registration

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Fortinet Validates TradeUp Deal







Internal Review Validate SKUs in attachment

Deal Approved and locked!

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Once Approved – Work to Close the Deal

3 | Close the Deal

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- 1. Utilize Solution Hubs and Product Selling resources on the Partner Portal
- 2. Take advantage of available training to ensure your expertise
- 3. Remember FortiRewards for both Training (NSEs) and CTAPs
- 4. Once closed increase your margin even more with relevant sales incentives



Flyer

Q4 Current Incentives



Download Flyer

NSE Technical Certification: Up to \$3,750 for earning NSE 4 and above



Q4 Close the Gate:

Earn up to \$5,000 for deals ≥\$5k that are registered and closed in Q4. Must include FGT, Switch or AP products

Download Flyer

Complete a CTAP:

\$250-\$350 per completed Cyber Threat Assessment



Flyer + Campaign

FortiEDR:

Earn an additional discount of up to 25% and up to \$1,000 in FortiRewards



Download Flyer

TradeUp:

50% discount onhardware and software for eligible end of order units



Flyer + Campaign

FortiNAC:

Additional discounts up to 15% and up to \$1,000 in FortiRewards



TradeUp Program Resources

TradeUp Page on Partner Portal:

- Partner Brochure
- <u>FAQ</u>
- Transfer of Services FAQ
- End-User Outreach Email
- End-User Brochure (cobrandable)



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- Visit the TradeUp page on the Partner Portal
- Reach out to your CAM to discuss any deal-specific issues
- Reach out to Renewals team (renewals@fortinet.com) w/ questions



