



HP EliteBook 640 14 inch G9 Notebook PC

Upgrade to elite performance

The HP EliteBook 640 is a cost-effective, powerful, and highly secure PC that allows easy standardization into existing IT environments, while giving end-users the tools they need to work from almost anywhere.



*Product image may differ from actual product

HP recommends Windows 11 Pro for business

Make connections that matter

- Take collaboration to the professional level with optional 4G³ connectivity and audio/video enhancers powered by HP Presence⁴ on the HP EliteBook 640. Enjoy the crystal-clear audio performance delivered by HP Dynamic Audio5 and HP AI Noise Reduction.⁵

Power to get the job done

- With an Intel[®] 2 processor, this globally available PC is easy to service, drives performance, and has long battery life, and optional Thunderbolt™ docking.⁷

Protected by HP Wolf Security

- HP Wolf Security for Business creates a hardware-enforced, always-on, resilient defense. From the BIOS to the browser, above, in, and below the OS, these constantly evolving solutions help protect your PC from modern threats.⁸
- Optimized for video calls in low-lighting conditions. The HD camera provides visual clarity, while temporal noise reduction lowers the effects of visual noise and pixelation, allowing increased definition so you can capture all the details.⁶
- HP AI Noise Reduction improves collaboration by applying industry-leading noise-filtering technology to all audio input, giving you an enhanced audio and video conferencing experience even while wearing a mask.⁵
- HP Backlight Adjustment includes quality dual image sensors, working together to balance the background and foreground lighting and contrast. Make sure you can clearly be seen without blurring out the background.⁶
- Upscale your resolution and bring new dimension to your images. With HP Super Resolution, you can automatically upscale your camera resolution from HD (720p) to FHD (1080p) in a snap.^{6,17}
- If your travel schedule is going to keep you on the road, then consider configuring your PC with an optional larger battery that can keep you productive.⁹
- Take more of your files with you on the road with an optional second SSD drive.⁹
- Your "office" can be where you need it, letting you stay connected almost everywhere with support for optional gigabit class CAT 9 4G LTE wireless broadband technology.³
- Know if someone has tried to open the cover of your PC thanks to a tamper lock intrusion detection system.¹⁰
- This PC contains at least 30-percent post-consumer recycled plastic in the bezel, at least 50-percent post-consumer recycled plastic in the keycaps, and the outer box packaging is 100-percent sustainably sourced.^{11,12}
- Enable hardware and software innovations from HP with the myHP application. This single dashboard houses access to settings for conferencing, the programmable key, and more.¹⁴
- Help protect your PC from websites and read-only Microsoft Office and PDF attachments with malware, ransomware, or viruses with hardware-enforced security from HP Sure Click.¹⁵
- Malware is evolving rapidly, and traditional antivirus can't always recognize new attacks. Protect your PC against never-before-seen attacks with HP Sure Sense, which uses deep learning AI and machine learning to provide exceptional protection.¹⁶

HP EliteBook 640 14 inch G9 Notebook PC Specifications Table



*Product image may differ from actual product

Available Operating Systems	Windows 11 Pro ¹ Windows 11 Pro Education ¹ Windows 11 Home – HP recommends Windows 11 Pro for business ¹ Windows 11 Home Single Language – HP recommends Windows 11 Pro for business ¹ Windows 11 Pro (Windows 11 Enterprise available with a Volume Licensing Agreement) ¹ Windows 10 Pro (available through downgrade rights from Windows 11 Pro) ^{1,2} FreeDOS
Processor family ⁵	12th Generation Intel® Core™ i7 processor; 12th Generation Intel® Core™ i3 processor; 12th Generation Intel® Core™ i5 processor
Available Processors ^{3,4,5,6,41}	Intel® Core™ i7-1255U (1.2 GHz E-core base frequency, 1.7 GHz P-core base frequency, up to 3.5 GHz E-core Max Turbo frequency, up to 4.7 GHz P-core Max Turbo frequency, 12 MB L3 cache, 2 P-cores and 8 E-cores, 12 threads); Intel® Core™ i5-1235U (0.9 GHz E-core base frequency, 1.3 GHz P-core base frequency, up to 3.3 GHz E-core Max Turbo frequency, up to 4.4 GHz P-core Max Turbo frequency, 12 MB L3 cache, 2 P-cores and 8 E-cores, 12 threads); Intel® Core™ i3-1215U (0.9 GHz E-core base frequency, 1.2 GHz P-core base frequency, up to 3.3 GHz E-core Max Turbo frequency, up to 4.4 GHz P-core Max Turbo frequency, 10 MB L3 cache, 2 P-cores and 4 E-cores, 8 threads); Intel® Core™ i7-1265U (1.3 GHz E-core base frequency, 1.8 GHz P-core base frequency, up to 3.6 GHz E-core Max Turbo frequency, up to 4.8 GHz P-core Max Turbo frequency, 12 MB L3 cache, 2 P-cores and 8 E-cores, 12 threads), supports Intel® vPro® Technology; Intel® Core™ i5-1245U (1.2 GHz E-core base frequency, 1.2 GHz P-core base frequency, up to 3.3 GHz E-core Max Turbo frequency, up to 4.4 GHz P-core Max Turbo frequency, 12 MB L3 cache, 2 P-cores and 8 E-cores, 12 threads), supports Intel® vPro® Technology; Intel® Core™ i7-1270P (1.6 GHz E-core base frequency, 2.2 GHz P-core base frequency, up to 3.5 GHz E-core Max Turbo frequency, up to 4.8 GHz P-core Max Turbo frequency, 18 MB L3 cache, 4 P-cores and 8 E-cores, 16 threads), supports Intel® vPro® Technology; Intel® Core™ i5-1250P (1.2 GHz E-core base frequency, 1.7 GHz P-core base frequency, up to 3.3 GHz E-core Max Turbo frequency, up to 4.4 GHz P-core Max Turbo frequency, 12 MB L3 cache, 4 P-cores and 8 E-cores, 16 threads), supports Intel® vPro® Technology
Maximum memory	64 GB DDR4-3200 MHz RAM ⁷ Both slots are customer accessible/upgradeable. Supports dual channel memory.
Memory slots	2 SODIMM
Internal storage	256 GB up to 1 TB PCIe® Gen4x4 NVMe™ M.2 SSD TLC ⁸ 256 GB up to 1 TB PCIe® Gen4x4 NVMe™ M.2 SED SSD TLC ⁸ 256 GB up to 512 GB PCIe® NVMe™ M.2 SSD ⁸ 128 GB up to 256 GB PCIe® NVMe™ Value M.2 SSD ^{8,43}
Display size (diagonal, metric)	35.6 cm (14")
Display	14" diagonal, FHD (1920 x 1080), IPS, narrow bezel, anti-glare, 400 nits, low power, 72% NTSC; 14" diagonal, FHD (1920 x 1080), IPS, narrow bezel, anti-glare, 250 nits, 45% NTSC; 14" diagonal, HD (1366 x 768), narrow bezel, anti-glare, 250 nits, 45% NTSC; 14" diagonal, FHD (1920 x 1080), touch, IPS, narrow bezel, anti-glare, 250 nits, 45% NTSC; 14" diagonal, FHD (1920 x 1080), IPS, narrow bezel, anti-glare, 1000 nits, 100% sRGB, HP Sure View integrated privacy screen with HP EyeEase ^{12,15,16,17}
Available Graphics	Integrated: Intel® UHD Graphics; Intel® Iris® Xe Graphics ^{12,13} Discrete: NVIDIA® GeForce® MX570 (2 GB DDR6 dedicated); NVIDIA® GeForce® MX570A (2 GB DDR6 dedicated) ⁴² (Supports HD decode, DX12, HDMI 2.0.)
Audio	Dual stereo speakers, dual array microphones
Wireless technologies	(Compatible with Miracast-certified devices.)
Ports and Connectors	1 Thunderbolt™ 4 with USB4™ Type-C® 40 Gbps signaling rate (USB Power Delivery, DisplayPort™ 1.4); 1 headphone/microphone combo; 1 AC power; 1 RJ-45; 3 SuperSpeed USB Type-A 5 Gbps signaling rate (1 charging); 1 HDMI 2.1 ¹¹ ; (HDMI cable sold separately.); Optional Ports: 1 Smartcard reader (optional); 1 External Nano SIM slot for WWAN ⁴⁴
Input devices	HP Premium Keyboard – spill resistant, optional backlit keyboard ¹⁴ ; Clickpad with multi-touch gesture support;
Communications	Intel® 219-LM GbE, vPro®; Intel® 219-V GbE, non-vPro®; Intel® Wi-Fi 6E AX211 (2x2) and Bluetooth® 5.3 wireless card, vPro®; Intel® Wi-Fi 6E AX211 (2x2) and Bluetooth® 5.3 wireless card, non-vPro® ^{9,10,41,45} ; Intel® XMM™ 7560 LTE Advanced Pro Cat 16; Near Field Communication (NFC) module
Camera	720p HD camera with temporal noise reduction; IR Camera (select models) ¹²
Software	HP Connection Optimizer; HP Hotkey Support; HP MAC Address Manager; HP Support Assistant; HP Power Manager; myHP; HP Privacy Settings; Touchpoint Customizer for Commercial; HP Notifications; HP QuickDrop; HP Quick Touch; Buy Office (Sold separately) ^{18,19}
Available software	HP Smart Support ²⁷
Security management	Absolute persistence module; HP DriveLock and Automatic DriveLock; HP Secure Erase; HP Sure Click; HP Sure Sense; BIOS Update via Network; HP Sure Admin; HP BIOSphere Gen6; HP Client Security Manager Gen7; TPM 2.0 embedded security chip (Common Criteria EAL4+ and FIPS 140-2 Level 2 Certified); HP Sure Start Gen7; HP Wake on WLAN; HP Tamper Lock; HP Sure Run Gen5; HP Sure Recover Gen5; Secured-Core PC Enable ^{25,26,27,28,29,30,31,32,33,34}
Security Software Licenses	HP Wolf Pro Security Edition ⁵⁶
Fingerprint reader	Fingerprint sensor (select models)
Management features	HP Client Management Script Library (download); HP Driver Packs (download); HP Client Catalog (download); HP Manageability Integration Kit Gen4 (download); HP Image Assistant Gen5 (download); HP Patch Assistant (download); HP Cloud Recovery; HP Connect for Microsoft Endpoint Manager ^{20,21,22,23,24}
Power	HP Smart 65 W External AC power adapter; HP Smart 65 W EM External AC power adapter; HP Smart 45 W External AC power adapter; HP Smart 65 W USB Type-C® adapter; HP Smart 45 W USB Type-C® adapter ³⁷
Battery type	HP Long Life 3-cell, 42.75 Wh polymer; HP Long Life 3-cell, 51 Wh polymer ³⁶
Dimensions	12.67 x 8.42 x 0.78 in; 32.19 x 21.39 x 1.99 cm
Weight	Starting at 3.03 lb; Starting at 1.37 kg; (Weight will vary by configuration. Does not include power adapter.)
Ecolabels	EPEAT® registered configurations available; TCO Certified configurations available ³⁹
Energy star certified (series fixed)	ENERGY STAR® certified
Certification and compliance	CCC; CECP; GS Mark
Sustainable impact specifications	Low Halogen ⁴⁰
Warranty	HP Services offers 1-year or 3-year limited warranties and 90 day software limited warranty options depending on country. Batteries have a default one year limited warranty. Refer to http://www.hp.com/support/batterywarranty/ for additional battery information. On-site service and extended coverage is also available. HP Care Pack Services are optional extended service contracts that go beyond the standard limited warranties. To choose the right level of service for your HP product, use the HP Care Pack Services Lookup Tool at: http://www.hp.com/go/pc .

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Accessories and services (not included)

HP USB-C to HDMI 2.0



Collaborate on the fly in conference rooms, team rooms, and more when you project your notebook or mobile device's high-definition video and audio content to an external display, TV or projector with the HP USB-C to HDMI 2.0 Adapter.

Product number: 1WC36AA

HP Prelude Pro 15.6-inch Recycled Top Load



Commute with a stylish and durable top load thoughtfully designed with the environment in mind and made with recycled fabric¹. The HP Prelude Pro Recycled Top load comes with safety features for your peace of mind when you carry your devices from work to home and beyond.

Product number: 1X645AA

¹ Top load external surface made of 65% recycled fabric.

² Power bank sold separately.

HP 235 Wireless Mouse and Keyboard Combo



Experience a keyboard and mouse combo that's comfortable, sleek and quiet. Now you can be at your most efficient with the least amount of noise. Plus, with keyboard shortcuts and long-lasting batteries, you can stay productive all day long.

Product number: 1Y4D0AA

¹ Wireless connectivity up to 32.8ft (10m).

² Actual battery life will vary with use and environmental conditions, and will naturally decrease with time and usage.

HP Thunderbolt Dock G2 with Combo Cable



Reinvent docking and boost productivity with our most versatile Thunderbolt™ dock, the small, sophisticated HP Thunderbolt Dock G2. Designed for workspace flexibility and network manageability¹, it delivers USB-C™² device connectivity and optional integrated audio.³

Product number: 3TR87AA

¹ Advanced manageability features such as WoL and MAC Address Pass-Through in all power states supported only on HP Elite x2 1012 G2, HP Pro x2 612 G2, HP EliteBook 1040 G4, HP EliteBook x360 1020, 1030 G2, 800 G5, 700 G5, 600 G4, 400 G5, and G4 HP Mobile Workstations as of January 17th, 2018.

² Notebooks must be able to support USB-C™ power, video, and USB-C™ and Thunderbolt™ industry standards.

HP E27q G4 QHD Monitor



Work comfortably and stay focused with the optimized ergonomics and Quad HD resolution of the HP E27q G4 QHD Monitor with HP Eye Ease that is designed around you. Make life easy for IT with remote manageability.

Product number: 9VG82AA

² Additional monitors sold separately.

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Messaging Footnotes

- ² Multicore is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and naming is not a measurement of higher performance.
- ³ Gigabit class 4G LTE module is optional and must be configured at the factory. Module designed for up to 1 Gbps download speeds as carriers deploy 5 carrier aggregation and 100MHz channel bandwidth, requires activation and separately purchased service contract. Backwards compatible to HSPA 3G technologies. Check with service provider for coverage and availability in your area. Connection, upload and download speeds will vary due to network, location, environment, network conditions, and other factors. 4G LTE not available on all products, in all regions.
- ⁴ HP Presence requires myHP application and Windows OS.
- ⁵ HP Dynamic Audio requires Windows 10 and higher, compatible with internal PC speakers and analog headsets.
- ⁶ Requires the myHP application and Windows OS.
- ⁷ Sold separately or as an optional feature.
- ⁸ HP Wolf Security for Business requires Windows 10 and higher, includes various HP security features and is available on HP Pro, Elite, Workstation, and RPOS products. See product details for included security features and OS requirements.
- ⁹ Optional feature must be configured at the time of purchase.
- ¹⁰ HP Tamper Lock must be enabled by the customer or your administrator.
- ¹¹ Recycled plastic content percentage is based on the definition set in the IEEE 1680.1 - 2018 standard.
- ¹² 100% outer box packaging made from sustainably sourced certified and recycled fibers. Fiber cushions made from 100% recycled wood fiber and organic material. Any plastic cushions are made from >90% recycled plastic.
- ¹³ Requires Windows OS.
- ¹⁴ HP Sure Click requires Windows 10 and higher. See https://bit.ly/2PrLT6A_SureClick for complete details.
- ¹⁵ HP Sure Sense is available on select HP PCs with Windows 10 Pro, Windows 10 Enterprise, Windows 11 Pro, or Windows 11 Enterprise OS.
- ¹⁶ FHD display resolution required to view FHD images.

Technical Specifications Footnotes

- ¹ Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows is automatically updated and enabled. High speed internet and Microsoft account required. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.windows.com>.
- ² This system is preinstalled with Windows 10 Pro software and also comes with license for Windows 11 Pro software and provision for recovery software. You may only use one version of the Windows software at a time. Switching between versions will require you to uninstall one version and install the other version. You must back up all data (files, photos, etc.) before uninstalling and installing operating systems to avoid loss of your data.
- ³ Multicore is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and naming is not a measurement of higher performance.
- ⁴ Processor speed denotes maximum performance mode; processors will run at lower speeds in battery optimization mode.
- ⁵ Intel® Turbo Boost performance varies depending on hardware, software and overall system configuration. See www.intel.com/technology/turboboost for more information.
- ⁶ In accordance with Microsoft's support policy, HP does not support the Windows 8 or Windows 7 operating system on products configured with Intel and AMD 7th generation and forward processors or provide any Windows 8 or Windows 7 drivers on <http://www.support.hp.com>.
- ⁷ Due to the non-industry standard nature of some third-party memory modules, we recommend HP branded memory to ensure compatibility. If you mix memory speeds, the system will perform at the lower memory speed.
- ⁸ For storage drives, GB = 1 billion bytes. TB = 1 trillion bytes. Actual formatted capacity is less. Up to 30 GB (for Windows 10 and 11) is reserved for system recovery software.
- ⁹ Wi-Fi 6E requires a Wi-Fi 6E router, sold separately, to function in the 6GHz band. Availability of public wireless access points limited. Wi-Fi 6E is backwards compatible with prior 802.11 specs. And available in countries where Wi-Fi 6E is supported.
- ¹⁰ Miracast is a wireless technology your PC can use to project your screen to TVs, projectors, and streaming.
- ¹¹ SuperSpeed USB 20Gbps is not available with Thunderbolt™ 4.
- ¹² HD content required to view HD images.
- ¹³ Intel® Iris® X Graphics capabilities require system to be configured with Intel® Core™ i5 or i7 processors and dual channel memory. Intel® Iris® X Graphics with Intel® Core™ i5 or i7 processors and single channel memory will only function as UHD graphics.
- ¹⁴ Backlit keyboard is an optional feature.
- ¹⁵ Resolutions are dependent upon monitor capability, and resolution and color depth settings.
- ¹⁶ HP SureView integrated privacy screen is an optional feature that must be configured at purchase and is designed to function in landscape orientation.
- ¹⁷ Actual brightness will be lower with touchscreen or SureView.
- ¹⁸ HP Support Assistant requires Windows and Internet access.
- ¹⁹ HP QuickDrop requires Internet access and Windows 10 or higher PC preinstalled with HP QuickDrop app and either an Android device (phone or tablet) running Android 7 or higher with the Android HP QuickDrop app, and/or an iOS device (phone or tablet) running iOS 12 or higher with the iOS HP QuickDrop app.
- ²⁰ HP Driver Packs not preinstalled, however available for download at <http://www.hp.com/go/klentmanagement>.
- ²¹ HP Manageability Integration Kit can be downloaded from <http://www.hp.com/go/klentmanagement>.
- ²² HP Patch Assistant available on select HP PCs with the HP Manageability Kit that are managed through Microsoft System Center Configuration Manager. HP Manageability Integration Kit can be downloaded from <http://www8.hp.com/us/en/ads/klentmanagement/overview.html>.
- ²³ HP Cloud Recovery is available for Z by HP, HP Elite and Pro desktops and laptops PCs with Intel® or AMD processors and requires an open, wired network connection. Note: You must back up important files, data, photos, videos, etc. before use to avoid loss of data. Detail please refer to: <https://support.hp.com/us-en/document/05115630>.
- ²⁴ HP Connect for Microsoft Endpoint Manager is available from the Azure Marketplace for HP Pro, Elite, Z and Point-of-Sale PCs managed with Microsoft Endpoint Manager. Subscription to Microsoft Endpoint Manager required and sold separately. Network connection required.
- ²⁵ Absolute agent is shipped turned off, and will be activated when customers activate a purchased subscription. Subscriptions can be purchased for terms ranging multiple years. Service is limited, check with Absolute for availability outside the U.S. The Absolute Recovery Guarantee is a limited warranty. Certain conditions apply. For full details visit: <http://www.absolute.com/company/legal/agreements/computrace-agreement>. Data Delete is an optional service provided by Absolute Software. If utilized, the Recovery Guarantee is null and void. In order to use the Data Delete service, customers must first sign a Pre-Authorization Agreement and either obtain a PIN or purchase one or more RSA SecurID tokens from Absolute Software.
- ²⁶ HP Secure Erase for the methods outlined in the National Institute of Standards and Technology Special Publication 800-88 "Clear" sanitation method. HP Secure Erase does not support platforms with Intel® Optane™.
- ²⁷ HP Sure Click requires Windows 10 Pro or higher or Enterprise. See https://bit.ly/2PrLT6A_SureClick for complete details.
- ²⁸ HP Sure Sense is available on select HP PCs with Windows 10 Pro, Windows 10 Enterprise, Windows 11 Pro, or Windows 11 Enterprise OS.
- ²⁹ HP Sure Admin requires Windows 10 or higher, HP BIOS, HP Manageability Integration Kit from <http://www.hp.com/go/klentmanagement> and HP Sure Admin Local Access Authenticator smartphone app from the Android or Apple store.
- ³⁰ HP BIOSphere Gen 6 features may vary depending on the platform and configuration.
- ³¹ HP Client Security Manager Gen 7 requires Windows and is available on the select HP Elite and Pro PCs.
- ³² HP Sure Start Gen 7 is available on select HP PCs and requires Windows 10 and higher.
- ³³ HP Sure Run Gen 5 is available on select HP PCs and requires Windows 10 and higher.
- ³⁴ HP Sure Recover Gen 5 with Embedded Reimaging is an optional feature which requires Windows 10 and must be configured at purchase. You must back up important files, data, photos, videos, etc. before use to avoid loss of data. Network based recovery using Wi-Fi is only available on PCs with Intel Wi-Fi Module.
- ³⁵ HP Fingerprint sensor is an optional feature that must be configured at purchase.
- ³⁶ Actual battery Watt-hours (Wh) will vary from design capacity. Battery capacity will naturally decrease with shelf life, time, usage, environment, temperature, system configuration, loaded apps, features, power management settings and other factors.
- ³⁷ Availability may vary by country.
- ³⁸ HP CarePacks are sold separately. Service levels and response times for HP CarePacks may vary depending on your geographic location. Service starts on date of hardware purchase. Restrictions and limitations apply. For details, visit www.hp.com/go/pc. HP services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.
- ³⁹ Based on US EPEAT® registration according to IEEE 1680.1 - 2018 EPEAT®. EPEAT® status varies by country. Visit www.epeat.net for more information.
- ⁴⁰ External power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen.
- ⁴¹ Intel vPro® requires Windows 10 Pro 64 bit or higher, vPro supported processor, vPro enabled chipset, vPro enabled wired LAN and/or Wi-Fi 6E WLAN and TPM 2.0. Some functionality requires additional 3rd party software in order to run. Features of vPro® Essentials and Enterprise vary. See <http://intel.com/vpro>.
- ⁴² Integrated graphics depends on processor. NVIDIA® Optimus™ technology requires an Intel processor, plus an NVIDIA® GeForce® discrete graphics configuration and is available on Windows 10 Pro OS. With NVIDIA® Optimus™ technology, full enablement of all discrete graphics video and display features may not be supported on all systems (e.g. OpenGL applications will run on the integrated GPU or the APU as the case may be).
- ⁴³ Second storage is only available with non-WWAN base Unit AND Primary M.2 storage.
- ⁴⁴ SIM slot is not user accessible without WWAN configuration.
- ⁴⁵ WWAN module is an optional feature, requires factory configuration and requires separately purchased service contract. Check with service provider for coverage and availability in your area. Connection speeds will vary due to location, environment, network conditions, and other factors. 4G LTE not available on all products, in all regions.
- ⁴⁶ HP Wolf Security for Business requires Windows 10 or higher, includes various HP security features and is available on HP Pro, Elite, RPOS and Workstation products. See product details for included security features and OS requirement.
- ⁴⁷ HP Smart Support automatically collects the telemetry necessary upon initial boot of the product to deliver device-level configuration data and health insights and is available preinstalled on select products, thru HP Factory Configuration Services; or can be downloaded. For more information about how to enable HP Smart Support or for download, please visit <http://www.hp.com/smart-support>.

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