

Managed Services and Support

Reliable, proactive and ongoing monitoring and managed services

Delivering always-on managed services unlocks opportunities to differentiate your solutions in a way that **adds new value to your customers** and **recurring revenue streams** for your business.

TD SYNnex Services supports channel partners looking to offer ongoing monitoring and management services for their customers with the **right expertise, processes** and **technology** needed to deliver **best-in-class turnkey service solutions**.



Business Outcomes You Can Trust

Managed services and support from TD SYNnex Services combines proactive monitoring, rapid response and advanced security to keep systems **secure, optimized** and **running smoothly**.



Tap into 24x7 technical support operations



Optimize and improve performance to reduce risk



Generate new recurring revenue streams



Offer real-time threat detection, monitoring and remediation



Expand your managed services portfolio while controlling costs

Key Services Capabilities

From operations centers to technical support, TD SYNEX Services has you **covered**.

Network Operations Center (NOC)



Provide continuous monitoring and management of network infrastructure to ensure availability, performance and stability

Security Operations Center (SOC)



Deliver 24x7 security monitoring, threat detection and incident analysis to rapidly identify and respond to cyber threats

Security Information and Event Management (SIEM)



Centralize security event monitoring, correlation and alerting to improve visibility and accelerate response times

Incident Response Services



Support rapid containment, investigation and recovery in the event of a security incident or breach

L1/L2 Technical Support



Provide 24x7 advanced technical assistance to troubleshoot issues, resolve incidents and support day-to-day IT operations

Ready to get started with TD SYNEX Services?

For more information, contact our team today:

ServiceBD@tdsynnex.com

Tap Into Your Competitive Advantage

By leveraging TD SYNEX Services, partners can expand their portfolio to offer 24x7 monitoring and managed services that **improve performance, strengthen security and reduce operational complexity.**