Making Command Staff More Effective at Headquarters

Commanders of police, fire, and EMS agencies need the best information possible to make decisions about priorities and responses. Having the best information is especially important in real-time during an incident. Assets in the field are limited and vital. Command staff must take in information and assign tasks to units in the field quickly and accurately. They need confirmation that orders were understood and followed. Accomplishing the mission at hand safely, effectively, and in a timely manner is the highest goal.

Building a system to take in communications and information, then send out orders and missions is complex. It requires live video streams, radios, phones, and a massive amount of networking. We have the solutions that will take any public safety agency's technology at HQ to the next level. We have the expertise to help design and implement these solutions. We can also install them and finance them.

Technology applications for incident management

Common applications for incident management technology include:

- Real-time crime centers
- Emergency operations centers
- Fusion centers
- NG911 centers

The role of data in incident management

To plan a response, authorities collect and analyze data from:

- Physical sensors
- Satellite pictures
- Videos/photos from various cameras
- Wearables through command/control software
- News services
- Blogs/Twitter messages
- Computer-aided dispatch system (CAD)
- Records management systems (RMS)

FOR MORE INFORMATION

For ordering and questions, email:
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